

Application Serial No.: 09/488,471  
Amendment dated: January 2, 2004

Reply to Office action of: October 6, 2003  
Attorney Docket No.: AM9-99-0201

#13/e  
wm



**PATENT**

**IN THE UNITED STATES**  
**PATENT AND TRADEMARK OFFICE**

**Title:** "System and Method for Integrating Off-Line User Ratings of  
Businesses with Search Engines"

**RECEIVED**

**Applicant(s):** SUNDARESAN, Neelakantan

**JAN 07 2004**

**Attorney Docket No.:** AM9-99-0201

**Technology Center 2100**

**Serial No.:** 09/488,471

**Examiner:** Hung Q. Pham

**Filed:** 01/20/2000

**Art Unit:** 2172

Mail Stop: Amendment  
Commissioner for Patents  
P.O.Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT**

Sir:

In response to the Office action of **October 6, 2003**, please amend the  
above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which  
begins on page 2 of this paper.

**Remarks/Arguments** begin on page 11 of this paper.